

Eugene Police Department Commendations

September 2019



The Eugene Police Department received 17 commendations from citizens in September, 2019. Below is a sample of those commendations.

- A citizen recently received assistance from members of the EPD Explosive Disposal Unit with disposing their pyrotechnics. The citizen was very happy with the services received from the department and stated, "I wanted to thank your guys for being extraordinarily professional and very good humor about the whole thing. I got the job done and I really appreciate all your help."
- The Eugene Police Department was praised by a citizen for their presence recently when family and staff from a local area private school walked to mass as a group. The citizen commented, "Having police presence helped ease my worries as a parent. This is now a very different Eugene than what I grew up with and I know EPD has a tough job and doing the best with what the city provides. We need you all and Thank You!"
- A citizen voiced their appreciation for the way officers handled a 'Disorderly Subject' call for service at their neighbor's house. The call involved their neighbor's son who had been displaying signs of being in a psychotic state, raising concern for residents within the neighborhood. The citizen stated, "They were so wonderful." The citizen further commented, "I just wanted you all to know what a fantastic job everyone did yesterday."
- An officer was commended by a citizen for their professional demeanor and courtesy during a recent traffic accident that the citizen was involved in. According to the citizen, the other party involved in the accident was emotional and stressed by the event. The citizen felt that the officer did a great job in handling the situation and brought a sense of calm for all that were involved. The citizen commented, "He was super helpful and really calmed her down. It was really helpful to the situation."
- A citizen complimented the Seniors on Patrol Team for their efforts related to the Home Vacation Check Program. The citizen commented, "We appreciate the Senior Vacation Home Check Program - we feel safer when we leave town and we appreciate getting a report when we get home - Thank you!"
- The Eugene Police Department received accolades from a citizen for the increased patrol effort in the citizen's neighborhood. The citizen has witnessed and voiced their

concerns about speed violators in the past. The citizen commented, "I just want to say thank you very much for getting more patrols on this stretch."

- Officers were commended by a citizen for their "knowledge and support" during a recent ALICE training that was provided to school staff where the person teaches. The teacher commented, "The workshop and training was worth its weight in gold!"
- A citizen commended officers for their effort in removing a vehicle and its patrons who had been illegally parked in the citizen's neighborhood for an extended period. The citizen commented, "They did a very professional job, showed extreme patience and tolerance."
- A community service officer received a 'Thank You' card for a presentation and inspection that was provided to a local organization. The management team from the organization commented, "Thank you for sharing your expertise and guidance with us. We appreciated the time you spent doing a walk-through, then coming back at night and preparing your thorough report. Our facilities, volunteers, and staff will benefit from the extra attention to security that we can give. We have already implemented some of the suggested changes and have more planned to do soon. Thank you again."
- An outside agency praised a community service officer for a recent training presentation that was provided to their personnel. A team member commented, "Thank you so much for taking the time to share your home inspection expertise with our crime prevention team! They raved about you after you left, and everyone learned something new! Thank you so much!"
- An officer was commended by a citizen for the positive interaction they experienced during a recent local sporting event. The citizen works for a local transportation service and was attempting to figure out where the load/unload zone was located. The citizen was extremely appreciative and impressed with how the officer took time from their busy assignment to "politely and professionally" explain the route to the citizen.